

# Costs of One-Call/One-Click Technology Components for Budget Planning Purposes

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1. Mobility Management Call Center (MMCC) Hardware and Software
  - a. Communications hardware and software for telephone system
    - i. Initial telephone system: **\$25,000.**
    - ii. High-capacity digital communication system: **\$85,000** (includes MMCC and Operations Center)
  - b. Computer Assisted Scheduling and Dispatching (CASD) Software: **\$570,000 to \$710,000**
    - i. Includes Web-based Vendor Portal
    - ii. Includes integration of high-end mobile data terminal
    - iii. Includes integration of low-end smartphone mobile data terminals
2. Mobile Data Terminals (MDT) and Automatic Vehicle Location (AVL) systems
  - a. Windows CE based MDT and AVL hardware and software (50 vehicles): **\$252,000**
  - b. Smartphone based MDT and AVL (60 BlackBerry units at \$60 state contract) **\$3600.**
3. Interactive Voice Response (IVR) add-on to CASD: **\$153,000.**
4. Automatic Passenger Counter (APC) add-on to MDT AVL (36 vehicles): **\$121,000.**
5. Next Bus Stop Announcement/Visual display (36 vehicles): **\$141,000.**
6. Electronic Fare Systems (EFS) interoperable/inter-regional smartcard , 36 vehicles): **\$641,000.**