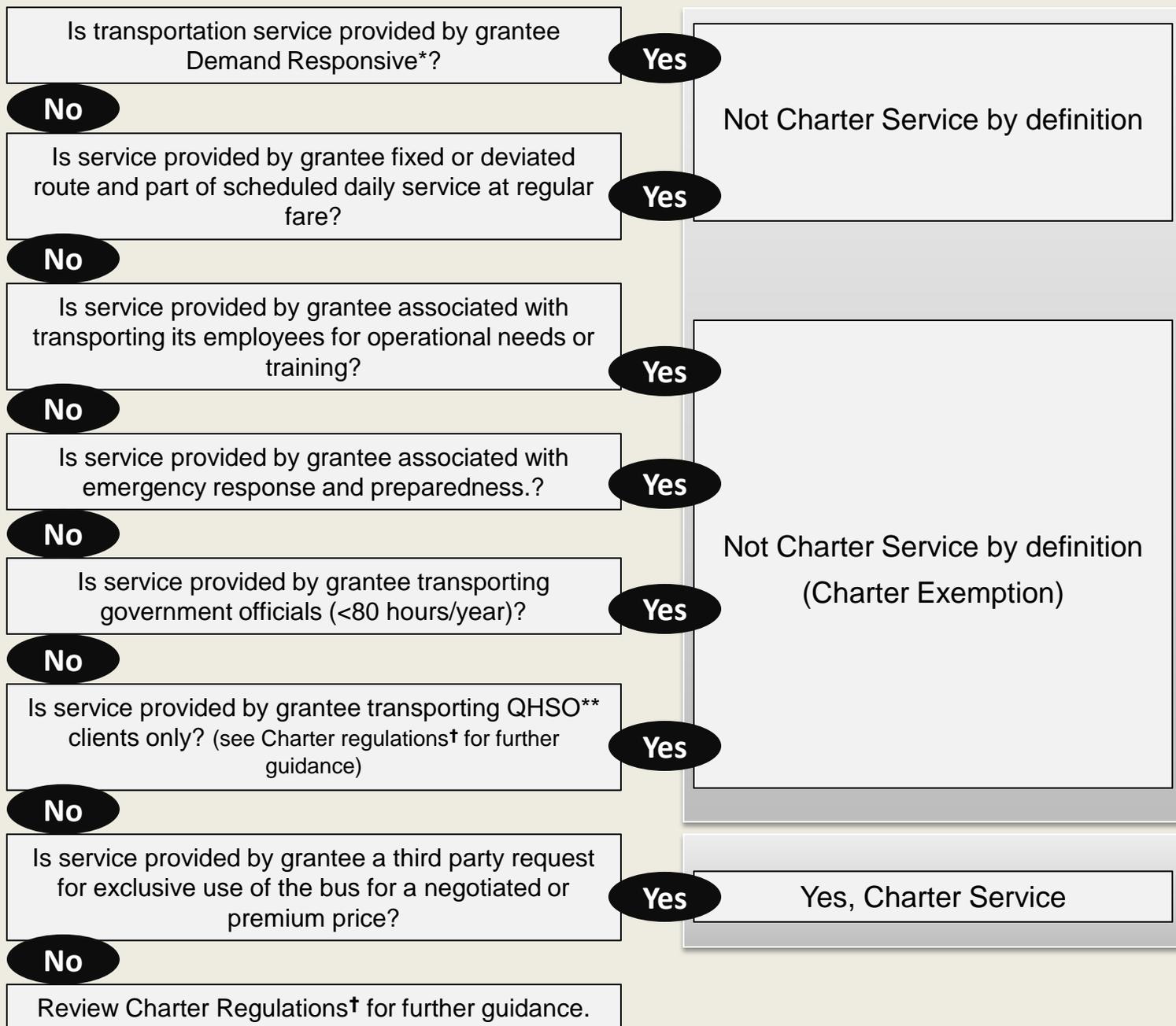


SECTION 5311 CHARTER SERVICE IDENTIFICATION FLOW CHART

May 2010



This chart was prepared by DPIT to guide your organization with basic scenarios. Please, rely on the FTA Charter Regulations† for final determination of service if your scenario in review does not meet any of the exceptions above.

***Demand Responsive:**

Any Non-fixed route service to individuals that require advanced scheduling by the customer

****Qualifying Human Sources Organization:**

Any organization providing service to persons with disabilities, low income, or to the elderly.

† Charter Regulations:

Can be found on the FTA website at: <http://edocket.access.gpo.gov/2008/pdf/08-86.pdf>